

**President's Report**  
**The Springs Board of Directors Meeting**  
**February 13, 2018**

**Annual Meeting.** Attendance for the annual meeting was recorded as 59 homes represented, with 84 homeowners present. Sixty two Homeowner Feedback surveys were completed. On a scale of 1-10, folks rated the experience of living in The Springs at 9.1, they rated the HOA ( in comparison with other HOAs they were familiar with) at 9.3, and the performance of the Board was rated 8.7. When asked what people liked most about living at The Springs site, the most common responses were the friendly people, it was well maintained and clean, the proximity to a GVR facility, the nature trail, and the strong sense of community.

The most common responses to “what folks like best about the HOA” were similar - “well maintained, clear community standards, strong fiscal management, strong volunteer involvement, and good communication via the CHAT, the website, eblasts, and message boards”. Ninety-two percent of respondents strongly agreed or agreed that the homeowners’ dues were an excellent value. The suggestions for improvement of the Board’s performance and ideas for enhancement of The Springs were quite varied but very helpful.

I wish to thank everyone for the positive vote of confidence on the survey and we hope to continue to improve throughout our organization. Our HOA mission statement “to promote a friendly and enjoyable community where property values are enhanced by maintaining Common Areas and upholding community standards” is what we, your board, work to do everyday. At this time I would like to commend the directors on the Board for embracing their roles as we start a new year. Our working Board, while not perfect, is one you can be proud of.

Attendees enjoyed coffee and cake provided by a generous homeowner while listening to annual reports by the directors. The suggestion to serve ice cream with cake at the next annual meeting will be carefully studied by our new Vice President. I learned that you need to start the coffee earlier.

Board members met briefly following the annual meeting to determine officers and key committee positions: Rebecca Keenan - President, Brent Gordy - Vice President, Roger Olson - Treasurer, John Greene - Secretary, Jim Owen - Grounds, Lee Blahnik - Streets and Buildings, and Ted Boyett - Architecture Review Committee.

**Homeowners Workshop.** The first ever New Springs Homeowners Workshop was held on February 6th. Nancy Kelly coordinated the presentations by Board members and committee volunteers which included information about the Board, block captains, paperwork, building maintenance, animal awareness, volunteering, the purpose of the ARC and social events. The main goal was to get folks to come, and they did! Eight new or potential homeowners were present. There was good free flowing information, and questions flew back and forth as we all learned something new. Thank you to Nancy and her presenters, and after we gather to

debrief, hopefully we can plan to make this an annual event for our community where approximately 30 homes are sold each year.

**Work Goals for the HOA Board for 2018** are “in progress” and I will offer up more information on this at our next meeting. I wish to thank the outgoing directors for their transition support. It meant a lot to all of us and will help to plan our goals for this next year.

Kindest Regards,  
Rebecca Keenan  
President of The Springs HOA