



The Springs at Santa Rita HOA, Inc.

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<http://www.thespringshoa.org>

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To Springs Homeowners:

There has been some confusion lately on trash pickup times by Saguaro Environmental Services (subsidiary of Republic Services). Although the trash pickup on Mondays and Thursdays (Recycle pick up on Thursdays) is **usually** in early afternoon, Saguaro's policy is that they cannot guarantee a specific pickup time except that it will be after 6:00 am. Vacations, sickness and truck breakdowns may force dispatch to The Springs early in the morning on some occasions. Thus, if you want to ensure your trash/recycle is picked up, you should **have it out by 6:00 am**. Since trash is picked up twice a week, if you miss a pick up you should only have to wait three to four days for the next pick up (Recycle wait is one week).

Holiday pickup is usually one day after the holiday. To be sure, check their Website, www.saguaro-republic.com and click on *Holiday Schedule*.

Please be aware of some common-sense practices when putting out trash and recycle:

Trash: Use a plastic trash can with a lid. Do not simply put out a plastic bag full of garbage. The ravs will rip open the plastic bag and scatter your garbage all over your property and probably your neighbor's property too.

Put a plastic liner inside the trash can and tie up your trash liner with a tie or make a knot. Do not simply throw trash in the plastic can without a liner as trash may blow out of the can when the can is carried and dumped in the trash truck. Certain types of trash are easily blown out by the wind, i.e., packing peanuts, shredded paper, etc. Other times the wind will blow over the entire can before pickup and if there is no tied liner, the trash will blow all over the neighborhood.

Recycle: For a list of accepted recycle items, check the website above or call the number on the website and they will mail you a list.

Wind affects recycle items even more than the trash. Carefully arrange the recycle items in the blue tub and put the heavier items on top. If it is a windy day, check on the recycle box to make sure your items have not blown out and into the street or your neighbor's front yard.

Although the Springs HOA selects the trash removal service company, the customer/provider relationship is between the homeowner and Saguaro Environmental Services. Contact Saguaro's customer service personnel if you have a complaint about their service. The number is 520.745.8820, hours M-F 8:00 to 5:00.

Thank you for your cooperation,

The Springs HOA