

COMMUNITY CALL SYSTEM

The Springs has recently set up a community calling system. The purpose of this system is to send out a phone call to every address who has a phone number in our data base. If you have 2 numbers listed with us it will only go out to what we consider to be the primary number at that residence. It will not go out to renters so landlords should notify their renters about the call.

This system will only be used in the event of an emergency or an important need to know situation where it is urgent we get a message out as soon as possible to all our residents. Because of the important nature of the call it will also go out to those with unlisted numbers in our database. Your phone number will not be given out to anyone else by the company we are using for this service. The service cannot and will not be used for commercial, donation, religious, or any other type of use. The call will be from our office manager or one of the HOA board members. This system was discussed at the last two HOA board meetings and was approved by the board at the January 2020 meeting.

The call will come from (844) 358-1565. This is not a Springs listed number. If you do not answer the call it will go to your voice mail if set up or your answering machine if you have one. The call will go out to either land line phones or cell phones. You can replay the message on your phone or if you call back the above number the message will be replayed. You cannot reply to the call and speak to anyone as it is an announcement type call only.

An example of when we might use such a system would be, for example, if Farmer's Water notified us they will turn off our water supply at a certain time and give us an approximate time it will be turned back on. As we would deem such an event very important, we would place a call out as soon as we possibly could regarding this.

This system, while we expect to be rarely used, should be effective in helping us all, as well as improving our safety and security.

If there are any questions about the system please feel free to contact us via email at hoa@thespringshoa.org or leave a message at our office phone 520-648-1699.

Respectfully,

Brent Gordy, V.P., The Springs at Santa Rita H.O.A.